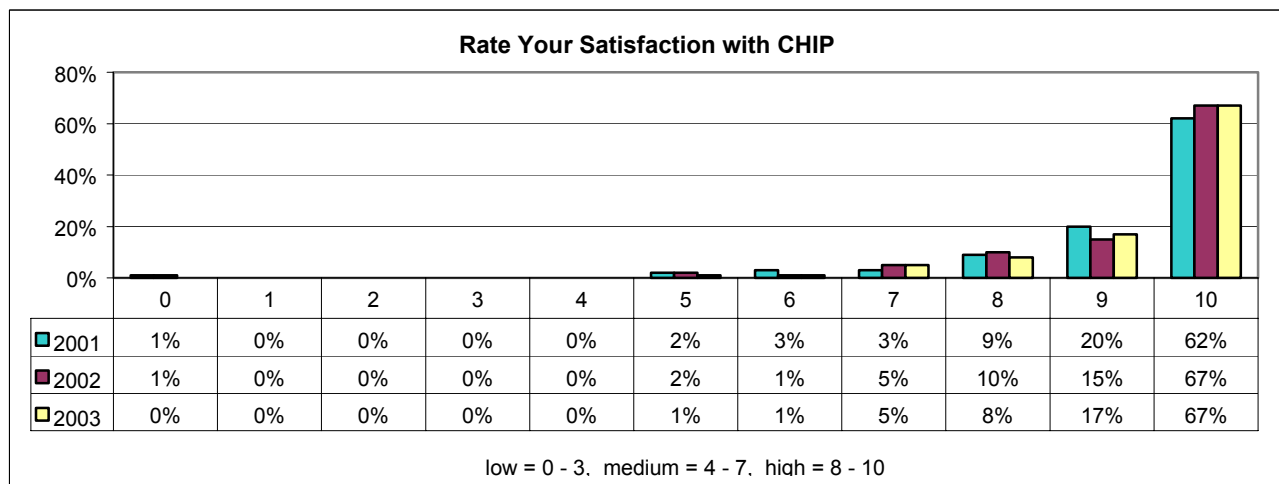
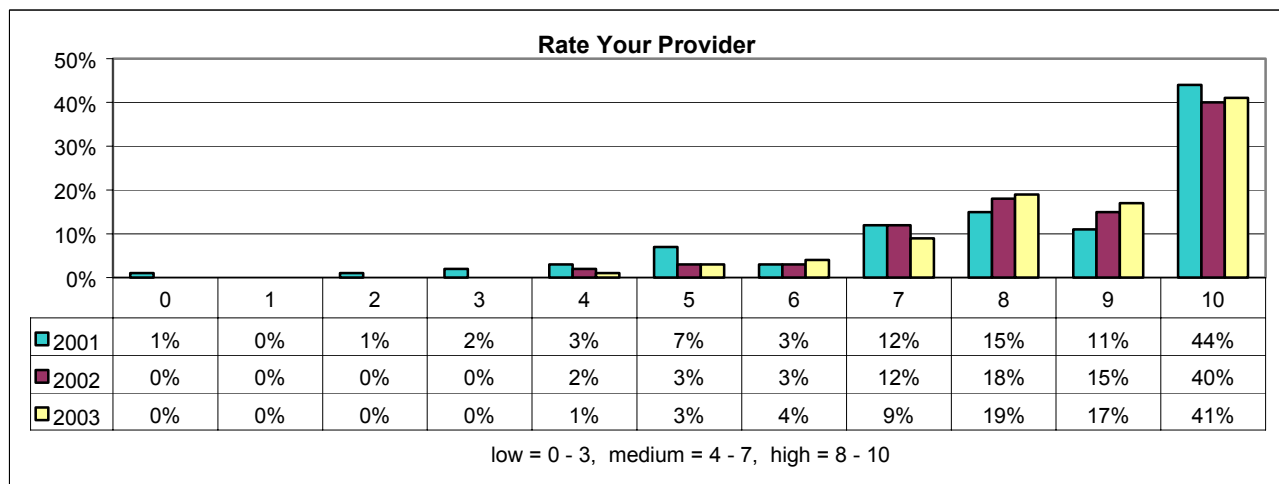
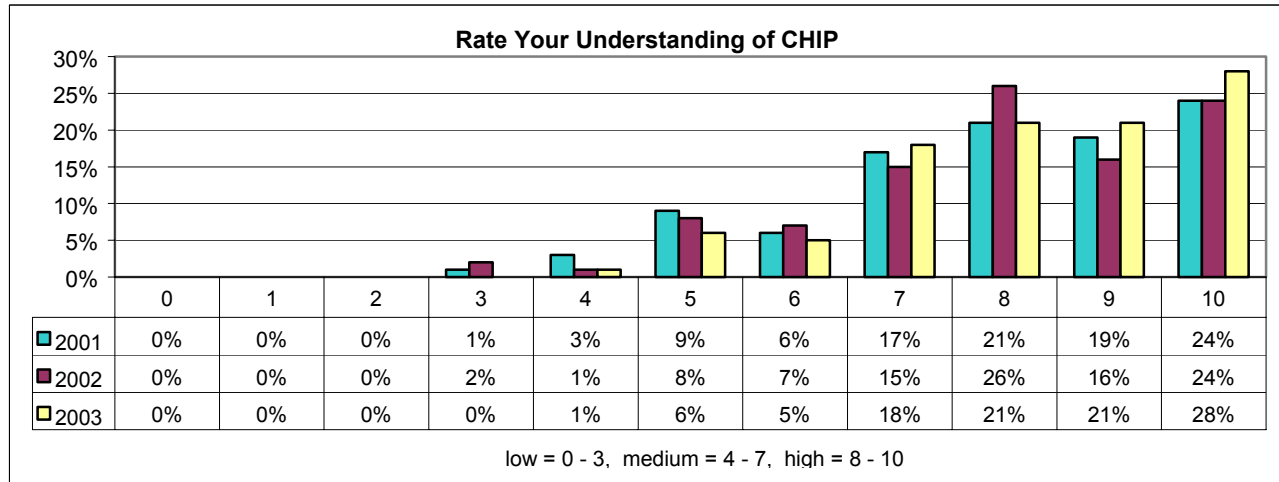
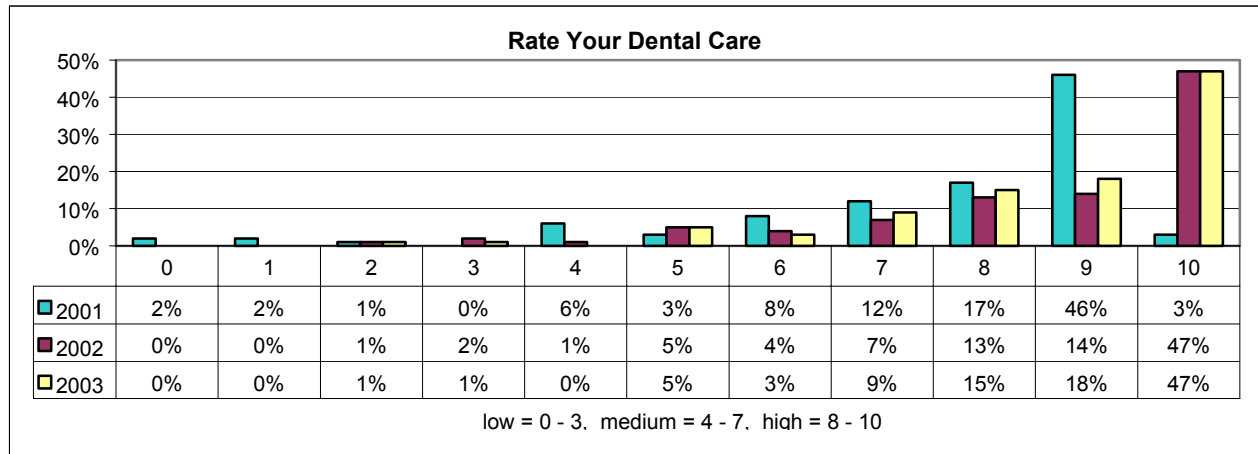




## 6.0 ANNUAL COMPARISONS

The following findings have been trended for the last three years. On most questions, while there might be small changes in specific ratings, there was no significant changes in the general ratings (high, medium, low) from 2002 to 2003.





**APPENDIXES**

- A. Survey Question by Question (with percentage of response)
- B. Verbatim Comments
- C. Survey Instrument